



INSTITUTO FEDERAL
SANTA CATARINA

HOTEL ROOMS BED & BATH



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



SINGLE ROOM



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



DOUBLE ROOM



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



TWIN ROOM



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



TRIPLE ROOM



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



SUITE



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

1. Types Of Rooms



CONNECTING ROOMS



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



BED (SINGLE, DOUBLE)



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



AIR CONDITIONER & FAN



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



RADIO



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room

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TELEPHONE



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CABLE TV



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



MINIBAR



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



TELEVISION (TV)



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



REMOTE CONTROL



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



SAFE



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



ASHTRAY



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CHAIR



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



ARMCHAIR



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



WASTEBASKET



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



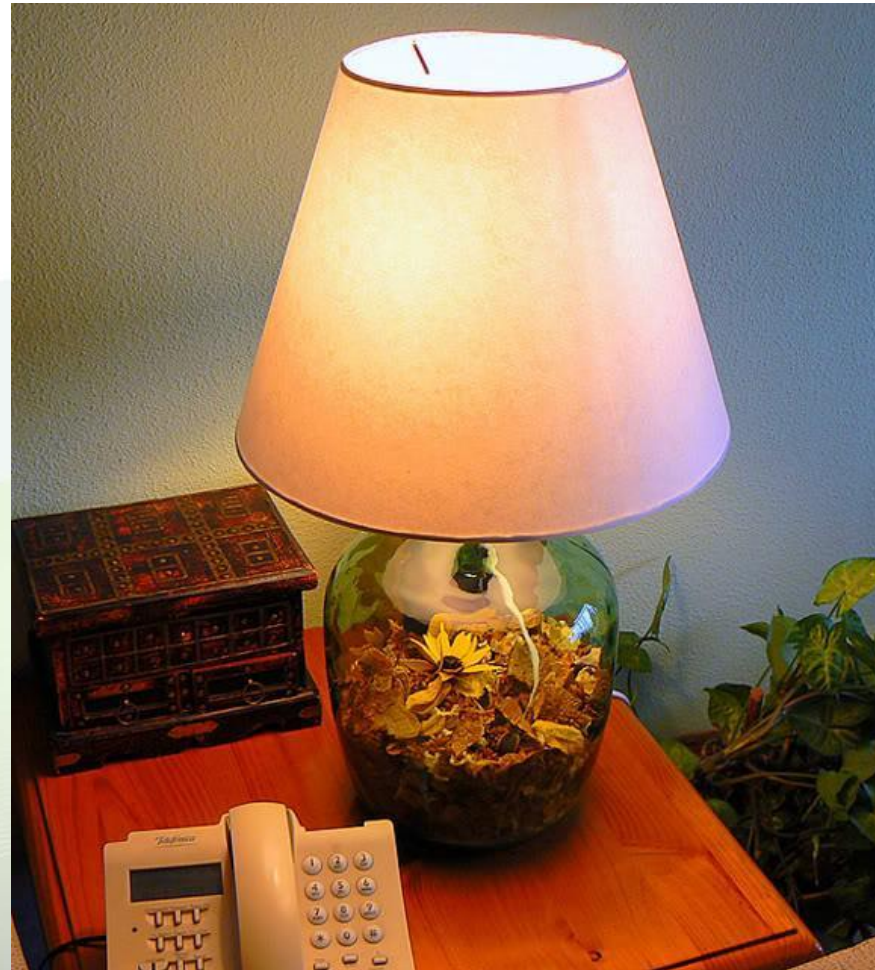
MIRROR



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



DESK LAMP



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



BEDSIDE TABLE/NIGHT-STAND



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



MATTRESS



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CUSHION



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



PILLOW



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



PILLOWCASE



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



SHEETS



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



BEDSPREAD/QUILT



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



DUVET



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



BLANKET



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



WINDOW



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CURTAIN



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



BLINDS



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CARPET



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



RUG



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CHEST OF DRAWERS



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



DRAWER



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



CLOSET



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



WARDROBE



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



COAT HANGER



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



COAT STAND



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



DOOR HANDLE (KNOB)



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



ROOM SERVICE MENU



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



COUCH / SOFA



INSTITUTO FEDERAL
SANTA CATARINA

ROOMS

2. Items Of The Room



DINING TABLE



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



SHOWER



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



COLD WATER/HOT WATER



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



BATHTUB



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



TOILET



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



TOILET PAPER



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM

1. Items Of The Bathroom



SINK/WASHBASIN



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



AMENITIES

SHAMPOO – CONDITIONER – BODY LOTION – BATH SALTS – SHOWER GEL – BAR SOAP –
TOOTHBRUSH – TOOTHPASTE – COMB – COTTON – DENTAL FLOSS – DEODORANT – HAIRBRUSH –
BATH SPONGE – UV PROTECTOR



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



RAZOR/SHAVING CREAM



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



HAIR DRYER



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



(BATH) TOWELS & FACE FLANNELS



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



BATHROBE



INSTITUTO FEDERAL
SANTA CATARINA

BATHROOM



BEACH TOWEL
SWIMMING POOL TOWEL



INSTITUTO FEDERAL
SANTA CATARINA

Vocabulary Test



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) bedsit
- b) bed
- c) chair



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) register
- b) safety
- c) safe



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) sheets and pillow cases
- b) quilt and cushions
- c) sheets and pillows



WHAT'S THAT?

Items Of The Room



- a) coat hanger
- b) coat rack
- c) coat of arms



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) bedding
- b) mattress
- c) matter



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) armour
- b) chairman
- c) armchair



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Room



- a) wastebasket
- b) wastewater
- c) wasteland



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Bathroom



- a) spread
- b) towels
- c) towelette



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Bathroom



- a) hair clippers
- b) hair brush
- c) hair dryer



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Bathroom



- a) robbery
- b) bathrobe
- c) robber



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Bathroom



- a) soap
- b) soapy
- c) soup



INSTITUTO FEDERAL
SANTA CATARINA

WHAT'S THAT?

Items Of The Bathroom



- a) washcloth
- b) washable
- c) washbasin

POLITE OFFER COMMON REQUESTS

- How can I assist you?
- May I help you?
- I would like ... / I'd like...
- The minibar is empty.
- The chambermaid will ...
- Could you bring me another..., please?
- Could you ask the chambermaid to ...?
- There is no coat hanger in the closet.



INSTITUTO FEDERAL
SANTA CATARINA

DIALOGUE





Telephone rings....

B: How can I help you, ma'am/sir?

A: I can't turn on the air conditioner.

B: I see. Where is the remote control?

A: It's on the bedside table.

B: Just press the red button and close the windows.

A: All right!

B: Anything else, ma'am/sir?

A: Yes, please. I need 1 extra towel and a pillow.

B: Anything else, ma'am/sir?

A: No, that's all. Thank you.

B: Have a nice day.

A: Thanks.